

**Blue Rose Caravan Country Park**

Star Carr Lane, BRANDESBURTON, YO25 8RU, ENGLAND

## Summary

## PENNANT RATING



## DESIGNATOR

Caravan &amp; Camping

## QUALITY SCORE

91%

## DATE OF INSPECTION

27 June 2019

## TYPE

Day Inspection

## INSPECTOR

Brian Jones

HotelServices@TheAA.com

## CONTACT

Terry Price


Park Manager

In terms of AA Quality Standards Blue Rose Caravan Country Park continues to achieve a Four Pennant rating, with a Gold accolade (91% Quality Score) and a Caravan & Camping designation.

I spent a very enjoyable night here and experienced very good levels of customer care. A friendly telephone booking by Terry Price was matched by a warm welcome on arrival, clear directions to allocated pitch and other comprehensive information. Considering the recent period of adverse weather conditions, the hard working grounds team are to be commended for the overall quality of presentation, with neat lush grass, well-trimmed shrubs and pretty displays of seasonal flowers, all combining to create an ambience of peace and tranquility. Within the stylish and very well maintained amenities block, a diligent approach to cleanliness was also observed. I wish Chris Barratt a speedy recovery from his recent health issues and all continuing success going forward.

# Provision of Services & Facilities

You must provide all the services and facilities for Caravan & Camping minimum entry (one Pennant) and additionally any services and facilities required for your target pennant rating. These are listed below in the same order as the Quality Standards booklet.

There are certain services and facilities, which are deemed "Key" (marked with the  symbol in the table below), and these are the most significant in terms of guest expectation. The absence of any of these may delay confirmation of your pennant rating. In the details below these are marked in bold.

There are other services and facilities, which are deemed "Additional", and these are less significant in terms of guest expectation. A commitment to address these will generally allow confirmation of your pennant rating.

## GENERAL

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### Site

Meet 

- Adequate clearly signed refuse disposal arranged.
- Entrance and access roads of adequate width and surface.
- Reception office with opening hours and warden contact details clearly displayed if closed.
- Location of emergency telephones clearly displayed and whereabouts of on-site or nearest public telephone, if mobile signal is poor.
- A quality shop on site or nearby is desirable.
- Planning permission: insurance to include public liability; local Fire Authority approval; food hygiene rating displayed, if public food operation provided; and other statutory requirements for additional activities such as gyms and swimming pools are required.

**Excellent approach with formal reception at entrance**

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## CARAVAN & CAMPSITE

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### Pitches

Meet 

- No more than 25 pitches per campable acre.
- At least 5% of pitches allocated for tourers.
- Individual electric hook up points should be provided to 50% of pitches.
- Hard standings, wheel runs and/or firm level ground should be provided for 10% of pitches.

**Very good pitch density provides optimum privacy and many are fully serviced**

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### Amenities Block

Meet 

- An adequate drinking water supply & reasonable drainage
- Quality and upmarket toilet facilities, ideally in all blocks and heated October to Easter
- Hot & cold water to every basin.
- Toilet blocks to be lit externally.
- Dishwashing facilities, covered and lit.
- To contain mirrors, shelves & hooks, shaver/hairdryer points, lidded waste bins in ladies toilets, un-cracked toilet seats, soap and hand dryer/towels.
- Spacious vanity-style WHBs ideally in all blocks, at least 2/25 pitches/gender, ideally some in cubicles.
- Fully-tiled or equivalent showers ideally in all blocks, with dry areas, shelves and hooks, doors (not curtains) min 1/30 pitches/gender. Should be free.
- Ideally some WC/WHB cubicles or a fully serviced cubicle (family room/disabled (not Radar)).
- Baby-changing facilities, unless site geared to adults.

**The centrally located amenities block is well maintained a spotlessly clean**

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## Other Site Facilities

Meet 

- Chemical disposal facility, ideally with running water (not applicable if tents only).
- An automatic laundry with some drying facilities.
- Children's playground is desirable with equipment, games room and/or recreation area, unless the site is geared towards adults.
- Parks should have CCTV and security barriers.
- A late arrivals area is desirable, ideally with electric hook up.

**Security is a key strength with coded barrier**

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# Useful Numbers

## Customer Support

All establishment enquiries, including inspections, reports, ratings, signage, logo requests

07941 183972

David.Hancock@theAA.com

## Hotel Services Marketing

On and offline promotional opportunities, award event enquires

01256 338373

awards@theAA.com

## Advertising Sales

Adding photographs to guide listings, advertising in the guides

01256 338355

advertisingsales@theAA.com

## Online Establishment Details

Change your on-line information on TheAA.com; add a photograph

01256 844455

AAHotelServices@aamediagroup.co.uk

## Hotel Services Accounts

All financial and payment enquiries

01733 207324

AACreditControl@aamediagroup.co.uk

## Twitter

@AAHospitality and @TheAA\_Lifestyle